

REGISTER NOW!

**2018 ZRA
ANNUAL
CONFERENCE**

October 8 - 14

**The Living Desert
Zoo & Gardens**

Palm Desert, CA

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For the Record

Zoological Registrars Association Newsletter

2018 Issue 3

Jan - Mar 2018

Board of Directors Update

**Well, Spring sprung and we're practically through Summer!!
Where has the time gone? Here's how the Board spent their time:**

Reviewed and Approved

- Professional Development Committee's Marketing Plan for the Training Certificate Program
- Marketing/PR was made into a full Committee
- ZAA Conservation Partnership letter
- AAZK Exhibitor Agreement
- AAVT sponsorship agreement for display table
- ZRA Exhibitor booth at ZRA Conference
- Training Certificate Program module outlines (for modules 3-5)
- ICRM Conference and Exhibit Agreement for ZRA Conference
- ICRM Exam and Product Agreement
- ZRA Description for ZAA Journal

What the Board is Working On

- Reviewing the outlines and PowerPoints for the remaining modules for the Training Certificate Program. An incredible amount of time and effort has gone into making this program the best it can be! We are really excited for the launch this fall!

Other

- In April, the new website went Live. We have had positive member feedback through the transition.
- During that time, we had some change-over to our Website Management team – please welcome Jennifer Page, Manager and Donna Bear, Assistant to the Website Management team!
- Newsletter Committee was added as a new committee to the ZRA Website.
- Financial Review conducted by ZRA Member – All accounts appear to be in order and no concerns were noted.

Emily Mattox, ZRA Vice-President



2018 Annual Conference Update

Conference season will soon be upon us and the Annual Conference Committee is working hard planning another fantastic event for us! The draft program is now available on the ZRA website at <http://zooregistrars.org/conference/program>.

Upcoming Deadlines

- Conference Registration.....Sept 8 (*late fees begin Sept 9*)
- Hotel Reservations.....Sept 14
- Conference Registration Cancellation.....Sept 14, for full refund

In Other News..

The Committee is thrilled to announce that Barb Outerbridge will be Program Chair for the 2019 Annual Conference hosted by Granby Zoo, Sept 30 - Oct 6, 2019. Hosts Pauline Leggett and Isabelle Menard are already working with the rest of the 2019 team on what is sure to be another great conference! Stay tuned for more information. And, get those passports ready!

Please Remember!

The Committee is always looking for future hosts! If you are interested in hosting a future conference, please let us know and we will get you all of the information you need to make a proposal to your institution's leadership.



**2018 ZRA Annual Conference
registration is now open!**

**Check out the website
for all the details:**

<http://zooregistrars.org/conference>



Research Participants for Harvard University Study

Submitted by Anne Blevins, MLA candidate, Museum Studies / Harvard University

Greetings All,

I am a student member of ZRA and a Harvard Extension School Master of Liberal Arts (ALM), Museum Studies degree candidate.

Throughout my degree program, I have adapted the fiscal, legal, organizational and archival coursework and projects to my lifelong passion, zoos. Since joining ZRA in February 2016, the supportive, collaborative listserv and newsletter influenced my final, mandatory research project.

I am reaching out to the ZRA community in an effort to find volunteer survey participants from AZA accredited zoos representing each of the following professions: registrars, zookeepers, veterinarians & nutritionists: for my Fall 2018 capstone project, *The Zookeeper's Thesaurus: Designing a Common Resource for the Zoo's Diverse Wild Animal Care Community*.

Intended to parallel the *Clinician's Thesaurus*, the *Zookeeper's Thesaurus* would standardize the language & descriptions used within the zoo reporting community. The research, conducted on-site at Harvard University, will investigate the premise of a working, downloadable app to streamline daily reporting for all stakeholders, and benefit registrars by facilitating consistent, accurate entries in all reporting databases, including but not limited to ZIMS and Tracks.

The Museum Studies Program Director accepted the *Zookeeper's Thesaurus* capstone proposal. Currently the Harvard Committee on the Use of Human Subjects Institutional Review Board (IRB) is assessing my status as Principal Investigator to conduct a brief (~20 minute) 10 question, on-line survey of critical stakeholders: zookeepers, veterinarians, nutritionists as well as the ultimate authorities, registrars. The option to an equally brief telephone or email follow-up interviews will be offered as well.

Please note the IRB limits the research to United States of America, so volunteers will have to be in the USA to be eligible. Survey participants will be identified only by profession, not by name or institution and all replies, and data, will be kept in a secure location for the duration of the research.

The questionnaire will be emailed to all volunteer survey participants by September 15, with a September 30, 2018 deadline. Survey participants will receive an electronic copy of the final capstone and the research will be submitted for consideration in the "Collections and Records Management" category at the 2019 ZRA Annual Conference at the *Zoo de Granby*, in Granby, Quebec, September 30 - October 6, 2019.

I realize your time is very precious. If you are willing to participate and/or will forward this volunteer opportunity to zookeepers, veterinarians and nutritionists at your zoo, it will be gratefully appreciated and contribute essential qualitative data that will inform the *Zookeeper's Thesaurus* research.

Interested volunteers are invited to email me at anne_blevins@harvard.edu with the Subject line "Zookeepers Thesaurus." All inquiries will receive a reply.

With sincere thank in advance for your interest and potential participation!

Anne Blevins

Research Request



On the Shoulders of Giants

Submitted by Aletha Kinser, Registrar / Sedgwick County Zoo

ZRA is experiencing an unprecedented number of retirements. I thought this might be a good moment to look back and remember some of our previous retirees. This is not an origin story for ZRA. I wasn't present at the beginning and we have active members that were and are better suited to tell that tale. These are people who made significant contributions to ZRA and the zoo registrar profession. This list is by no means comprehensive. In fact, it is woefully small and I hope others will consider sharing their memories of other ZRA retirees. I apologize in advance if I have misrepresented or misunderstood anything presented here.

As in any established system, the people who originated it faced the most daunting challenges. You have to go back to a time when registrars in zoos were rare. Whoever input the records worked in isolation. Each person faced the question of how to enter their data alone. The people featured here saw the need to make records consistent throughout the zoo community and created tools to address that need. They saw records that were mere inventories with species counts, and recognized that more in-depth information needed to be captured. They found ways to raise the registrar position within AZA from a keeper with a few minutes to spare to a professional position that is part of the management team.

At the very top of the list is Marvin Jones. Marvin was the original registrar at San Diego Zoo. He died in 2006 and I have to remind myself that many of our members neither met him nor know his significance. While Marvin was in the military, he traveled the world, primarily in Europe and Asia. He was fascinated with zoos and reviewed the records of the animals in the collections he visited and researched lineages and longevity. He remembered an astonishing number of details in his head. If you met him at a conference after you answered where you work, he'd ask you about that lapwing in your collection that currently is the longest living individual from that species. There is a short biography of him on the ZRA web page under the Awards section in the information about the award named for him. He was a remarkable man who had a vision of the significance of records and the zoo registrar position. Those who have received the Marvin Jones Award of Excellence have truly received an honor and we all benefit from their contributions. I am thankful I had an opportunity to meet him and learn from him.



Another giant among zoo registrars is Judith Block, former registrar at the National Zoo. I'm reminded of her incredible intelligence whenever she contributes to the listserv discussions. She brought a different experience to zoos from the museum world, a world where standardization and protocols were common.

Continued on p. 4

On the Shoulders of Giants, continued



In an effort to provide a more standardized system of data entry to registrars Judith, along with Jean Miller, wrote the first Animal Records Keeping Manual. This was the original resource, the book we all had handy to look up those pesky how-do-I-enter-this questions that now show up on the listserv. Early on, I was intimidated by Judith's intelligence and professionalism, and then I met her in person. She is very gracious and puts you immediately at ease. ZRA has also created an award in her name, the Judith Block Professional Excellence Award, which is an honor to receive. I'm so grateful she continues to provide her well thought out guidance.

The third and final person on this list is Jean Miller. Jean retired from Buffalo Zoo and recently helped them out while they are between permanent registrars. Jean coauthored the first Animal Records Keeping Manual and remains active in providing learning opportunities. After creating class materials from the original Manual, she used them to develop and teach a place-based training course at last year's Annual Conference. She is currently working on the ZRA Training Certificate Program project that will launch later this year. Jean has been very active in both ZRA and IDMAG serving as Chair of both organizations. Jean never misses an opportunity to help us do our jobs. She is always thinking of how to improve records and provide tools to learn the comprehensive job of registrar. She also is intelligent, elegant and gracious. We are so fortunate to benefit from her expertise and continued efforts.



There are many others who were instrumental in forming what is now ZRA. As we welcome many new members to the profession, this is just a quick reminder of how far we have come and a few of the people who made that happen.

Member Spotlight

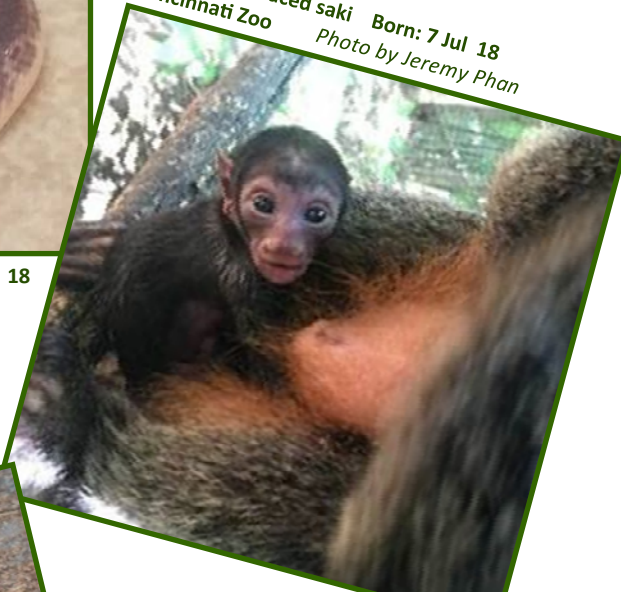


Birth Announcements!



2.3 Black & white spitting cobras Hatched: 25-27 Jun 18
Cincinnati Zoo Photo by Tony Lewis

0.0.1 White-faced saki Born: 7 Jul 18
Cincinnati Zoo Photo by Jeremy Phan



0.1 Southern white rhinoceros Born: 2 Jul 18
North Carolina Zoo Photo courtesy of NCZ
First in 41 years at North Carolina Zoo - Congrats!



0.0.1 Toco toucan Hatched: 5 Jun 18
Woodland Park Zoo Photo by Dennis Dow
First ever at Woodland Park Zoo - Congrats!

Announcements & Updates

Baby Boom at Columbus Zoo & Aquarium!

Submitted by Shelly Roach, Registrar / Columbus Zoo & Aquarium

The Columbus Zoo and Aquarium is proud to announce the arrival of seven babies, representing three at-risk species, born early 2018.

Kicking off the winter baby boom was the arrival of five Asian small-clawed otter pups, born during the early morning hours of January 26. Native to coastal regions from southern India to Southeast Asia, Asian small-clawed otters are often threatened by habitat destruction, pollution and hunting, which places them at risk in their native range, according to the International Union for Conservation of Nature (IUCN).



The pups, three males and two females, were born to first-time parents, Gus and Peanut. Peanut was born in 2014 and came to the Columbus Zoo in April 2017 from the Woodland Park Zoo in Seattle. Father, Gus, was born in 2008 and arrived at the Columbus Zoo from the Bronx Zoo in 2014. The young pups are all thriving under the watchful eyes of both of their parents. Last year, a male pup named Triton was born to parents, Asta and Oscar, and was the first to be born at Zoo in 14 years. Both the births were significant for the SSP breeding recommendations.

The Columbus Zoo was also proud to welcome a female silvered leaf langur baby on February 16. The female was born to mother, Patty, and father, Thai. Patty came to the Columbus Zoo from the Bronx Zoo in 2007 and has given birth to seven offspring. Thai came to the Columbus Zoo in 2015 from the San Diego Zoo and has fathered a total of four infants.

Patty, Thai and the newest langur arrival are currently on view in the Asia Quest region. The baby is easy to spot as langurs are born bright orange, as opposed to their adult counterparts with black fur and silvered tips. This difference in coat color is believed to encourage other female langurs to assist in raising the young, a practice known as 'allomothering'.

In their native ranges, silvered leaf langurs (*Trachypithecus cristatus*) can be found in areas including Brunei, Indonesia and Malaysia. The species' populations in these countries are decreasing due to habitat loss as lands are cleared for oil palm plantations or destroyed by forest fires. Langurs are also hunted for their meat or taken for the pet trade.



Columbus Zoo Baby Boom, continued

The pairing of Patty and Thai was based on an SSP recommendation, and the birth of the baby will play an important role in helping manage this at-risk species. Silvered leaf langurs are listed as “near threatened” by the IUCN due to population declines caused by habitat loss. The arrival of this langur baby is an important part of sustaining the langur population among AZA-accredited institutions and their partners.

Rounding out exciting arrivals at the Columbus Zoo this winter was the hatching of a female Humboldt penguin chick on February 19. After much deliberation, the keepers in the Shores region named her “Her Majesty Gertrude Sprinklebottom,” or Gertrude for short. Gertrude is the 30th Humboldt penguin chick to hatch at the Columbus Zoo.



The egg was laid by parents Katja and Hans, but Gertrude is being raised by another pair, Asela and Chirriante, who is fostering the chick. Asela was born in 2012 at the Columbus Zoo, while Chirriante was born in 1992 in Dresden, Germany. Both penguins are being attentive parents and are currently keeping Gertrude within her nest box.

Gertrude is an important addition to the Humboldt penguin species, the populations of which are declining in their native habitats due to threats including environmental variability and human-wildlife conflict. The Columbus Zoo and Aquarium is one of only 19 facilities in North America that participates in the AZA’s Humboldt Penguin SSP breeding program, of which parents Katja and Hans are a high priority breeding pair.

All three of these recent births assist in maximizing genetic diversity, managing demographic distribution and help to further enhance the sustainability of species that are at risk or threatened in their native ranges. These new arrivals also further demonstrate the Zoo’s unyielding commitment to conservation initiatives, both locally and globally. For more information about conservation initiatives at the Columbus Zoo, please visit <https://globalimpact.columbuszoo.org/about>.



ZIMS Tip: Medical Radiographs

Submitted by Alex Echenberg, Lead Registrar & Vet Tech / Tracy Aviary

A few years ago at the AZVT Annual Conference, the Oklahoma City Zoo veterinary team shared a nifty trick for creating hyperlinks within ZIMS Clinical Notes for easy viewing of radiograph images. We started using this trick at Tracy Aviary, and love it! I've had a couple inquiries from other institutions about how it's done, so I figured I'd share it with everyone here.

It's a multi-step process, but very easy:

- If you don't have one already, create a Google Drive account where you can save radiograph images.
- Devise a way to save radiograph images in an organized way within the Google Drive. It is important NOT to move these images to different files within the Google Drive once you've completed this process, or your hyperlinks in ZIMS will not function.
- Once the image is saved in Google Drive, right click on the image file and select "Get Shareable Link". A box will appear below the image with a URL.
- Select that entire URL and copy it.
- Go to the Clinical Note in medical ZIMS where you want to add the link to the radiograph. Select the area of the Clinical Note where you want the link to appear. Click the chain-link icon that says "Insert/Edit Link" when you scroll over it.
- Paste the copied URL and give your hyperlink an appropriate title in the "Text to Display" box (such as Lateral Radiograph, VD Radiograph, etc.). Then click OK!

That's it! Anyone who can view the Clinical Note can click on the hyperlink and a new tab will open to view the radiograph image. It's very convenient, and doesn't take up storage space on ZIMS's end.

Just remember: If you move your saved image around within Google Drive, this might alter its URL, which would make the hyperlink within ZIMS no longer valid. Please share this with your vet staff if they're interested!

Happy ZIMS-ing!



Los Angeles Zoo releases 1,000 Mountain Yellow-Legged Frogs into the San Gabriel Mountains

On June 26, Los Angeles Zoo Curator of Reptiles and Amphibians Ian Recchio, Animal Keeper Greg Pontoppidan, and General Curator Beth Schaefer transported 500 Southern mountain yellow-legged frog tadpoles hatched at the L.A. Zoo to Big Rock Canyon in the San Gabriel Mountains. There they joined with biologists from the U.S. Geological Survey, the California Department of Fish and Wildlife, and the U.S. Fish and Wildlife Service to release the tadpoles into several ponds. The collaborative endeavor went smoothly and hopes are that enough will survive into adulthood to help repopulate the habitat.

On the 27th, Senior Animal Keeper Chris Rodriguez and Animal Keeper Jeromy Chenault traveled to Devil's Canyon (also in the San Gabriels) to release 500 additional tadpoles. Recchio is looking into additional release opportunities to take place later this summer. Because the offspring of the mountain yellow-legged frog breeding group at the Zoo will be released to the wild, these amphibians are housed in a special off-exhibit space that provides them with the cool temperatures and quiet ambience they need to remain healthy. This separate accommodation also keeps them safe from any potential exposure to pathogens.



More Member News

Committee Updates

PROFESSIONAL DEVELOPMENT COMMITTEE

Training Certificate Program

1. The Training page on the ZRA website includes basic information on the new Training Certificate Program (TCP). Full details, including the projected launch date, will be added to the site in August and a press release issued at that time.
2. A PowerPoint presentation with an overview of the TCP has also been created for delivery at the Annual Conference and Board-approved events. A poster presentation will also be developed for events where a presentation is not accepted.
3. Ashley Arimborgo and Lori Augustoni have completed updating the ZRA brochure and creating wording for a portable banner. They are now working on a postcard covering details for the TCP. These materials will be used to promote ZRA and the TCP at the ZRA Annual Conference as well as Board-approved partner events.
4. Board approved partner events for 2018 include:
 - AZVT Annual Conference -- Columbus, OH, 26-29 August 2018
 - AAZK Annual Conference -- Denver, CO, 4-8 October 2018
 - ZRA Annual Conference -- Palm Springs, CA, 8-14 October 2018
 - ZAA Annual Conference -- West Orange, NJ, 9-11 November 2018
1. Curriculum PowerPoints for Modules 1-6 are due to be submitted to the Board of Directors by the middle of August.
2. Saint Louis Zoo hosted a Course Creation Workshop the first week in August for the creation of audio and video files, revising PP presentations per Board recommendations, and uploading Module resources.
3. September has been designated for testing Modules 1-6 including registration, payment and taking the courses.

ZRA-Hosted ICRM Exam Prep Workshop

The ZRA hosted ICRM Exam Prep Workshop will be held Monday, 7 October 2018. Speakers have been confirmed and are as follows:

- Tony Arambarri, CRM (Southern California Inland Empire ARMA chapter member)
- Adrienne Horrigan, MLIS, CRA (Manager, Animal Records & Permits, Lincoln Park Zoo)
- Rae Lynn Haliday, MBA, CRM, (Registrar, Saint Louis Zoo, ICRM facilitator for ZRA)

Workshop Overview: Presentations regarding the Application to Certification and presentations the Certified Records Analyst (CRA) credential will be held in the first part of the day. The afternoon's presentations will cover the remaining exams required for the Certified Records Manager (CRM) designation. For any questions about the workshop, please contact Rae Lynn Haliday at (314) 646-4572 or by email at haliday@stlzoo.org.

2018 ARMA International Education Foundation (AIEF) Scholarships and Grants

The ZRA Professional Development Committee would like to share with the ZRA membership that the ARMA International Educational Foundation (AIEF) has now opened its 2018 education scholarships and reimbursement grants for Records and Information Management (RIM) education and certification. Deadline for Applications is **31 August 2018**. Please use the following link for full details and applications associated with these funding opportunities that could help you with your RIM education and/or certification goals. <http://armaedfoundation.org/scholarship-program/currently-available-scholarships/>

Chair: Peter Grimm, Registrar / Oregon Zoo

*Vice-Chairs: Ashley Arimborgo, Registrar / Cheyenne Mountain Zoo, &
Rae Lynn Haliday, CRM, Registrar / Saint Louis Zoo*

Say What?! The Far Side of Daily Keeper Reports

- Noticed that Picasso displaced Peppito right after Picasso's nuts were eaten.
- I pulled the black-footed cats bones and they were put back together around 2:30pm.
- Around 10:00 the damn and ducklings went back to the nest. The damn brooded the ducklings until they went back on the pond around 2:00.

Welcome New Members!

Professional

- Stacey Snyder, Registrar / John Ball Zoo
- Stacey Sekscienski, Curator of Animal Health & Records / Oklahoma City Zoo
- Jen Zak, Registrar / Columbian Park Zoo
- Faith Benassi, Exhibits Registrar / Milwaukee County Zoo
- Misha Body, Director of Husbandry / California Science Center Foundation

Associate

- Nannette Driver-Ruiz, Member Support Representative / Species360
- Ben Rossi, Student Affairs Officer / University of California—Los Angeles
- Lisa Murphy, Senior Keeper / Phoenix Zoo

2017 - 2018 Board of Directors

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