

ZRA 2010 Annual Conference Program

September 29–October 3, 2010

Calgary, Alberta, Canada



ZRA

**ZOOLOGICAL
REGISTRARS
ASSOCIATION**

**BEYOND
BORDERS**



SPEAKERS

Krista Adelhardt, MS, Assistant Registrar, Saint Louis Zoo

Rochelle Anderson, United States Client Service Manager, Livingston International

Barbara Bellamy, CRM, Supervisor of Records
Management, ENMAX Power Corporation

Sandie Black, BSC, DVM, Dip.Path, Head Veterinarian, Calgary Zoo

Michael Carpenter, Senior Biologist, U.S. Fish and Wildlife Service

Glenous Favata, Registrar, Toledo Zoo

Michelle Federspiel, Registrar, Fort Wayne Children's Zoo

Uta Fox, CRM, MA, Supervisor, Compliance and
Training Unit, Calgary Police Service

Rae Lynn Haliday, CRM, MBA, Registrar, Saint Louis Zoo

Elaine Huddleston, MBA, Registrar, Louisville Zoo

Elisabeth Hunt, International Species Information System (ISIS)

Lisa Lee, Canadian Client Service Manager, Livingston International

Avanti Mallapur, M.Sc., Ph.D., Registrar, Dallas Zoo

Janet McConnell, Registered Parliamentarian, Robert McConnell Productions

Lynn McDuffie, Assistant Curator of Records, Disney's Animal
Programs and Environmental Initiatives

Adrienne Miller, Subject Matter Expert, International
Species Information System (ISIS)

Larry Ottman, Manager of Operations, Wildlife Enforcement
Division, Canadian Wildlife Service (CWS)

Dawn Petefish, Curator of Collections, Peoria Zoo

Sue Rock, CRM, BA, Account Manager, The Rockfiles Inc., Calgary

Margaret Russell, CRM, Information Specialist, Imperial Oil, Calgary

Natasha Scott, Collections Registrar, Virginia Aquarium and Marine Science Center

Des Smith, PhD., Conservation Research Scientist, Centre
for Conservation Research, Calgary Zoo

Deanna Snell, Registrar, Calgary Zoo

Mike Souza, Assistant Registrar, San Diego Zoo

Kevin Strange, Head, Conservation Outreach, Calgary Zoo

Douglas Whiteside, DVM, DVSc., Dipl.DACZM, Senior
Staff Veterinarian, Calgary Zoo

Wendy Wienker, Registrar, Woodland Park Zoo

Jennifer Woods, J Woods Livestock Services

Sponsorships

Calgary Zoo
Columbus Zoo
Disney's Animal Programs and Environmental Initiatives
Granby Zoo
Livingston International
Mersant International
Recall North America
Saint Louis Zoo
San Diego Zoo
Wildlife Conservation Society

In-Kind Contributors

International Species Information System (ISIS) – ZIMS Workshops
Saint Louis Zoo – materials and facilitator for CRM Workshop
Institute of Certified Records Managers (ICRM) –
Examination Preparation Resources
Calgary Zoo (Annual Conference Host)
Toronto Zoo (Annual Conference Program Chairman)

Exhibitors

Recall North America

Schedule of Events

TUESDAY, SEPTEMBER 28, 2010

- 8:00 a.m. - 8:00 p.m. Registration (Hotel Foyer)
- 4:30 p.m. – 6:30 p.m. ZRA Annual Conference Training
(Executive Boardroom)
- *members required to attend will
be notified in advance***

WEDNESDAY, SEPTEMBER 29, 2010

- 7:30 a.m. – 5:00 p.m. ZRA Certified Records Manager (CRM)
Examination Preparation Workshop
Full Day Workshop (Sapphire Room)
- 8:00 a.m. – 12:00 p.m. ZRA 2010 Leadership Development Program
- Sponsored by Disney’s Animal Programs and
Environmental Initiatives,
Wildlife Conservation Society and Saint Louis Zoo***
- Closed Meeting (Sapphire Room)
- 12:00 p.m. – 1:00 p.m. Lunch
- ZRA Board of Directors Meeting
(Sapphire Room)
- 1:00 p.m. – 5:00 p.m. Zoological Information Management
System (ZIMS) Interactive Demonstration
and Use Workshop (Sapphire Room)
- Elisabeth Hunt, *Director of Training and Technical
Support, International Species Information
System (ISIS)*
- Adrienne Miller, *Subject Matter Expert, International
Species Information System (ISIS)*
- 1:15 p.m. – 5:00 p.m. Griffin Valley Ranch Horseback
Riding and Wagon Ride
(Optional Event)
- 6:30 p.m. Buses Depart Hotel for Big Rock Brewery
- 7:00 p.m. – 9:00 p.m. Icebreaker at Big Rock Brewery
- 9:00 p.m. Buses Depart for Hotel

Breakfast on Your Own (all sessions for today will be held in Emerald B)

- 7:15 a.m. – 5:30 p.m. Registration (Hotel Foyer)
- 8:00 a.m. – 8:15 a.m. Welcome, Acknowledgements and Announcements
Calgary Zoo Executive Staff
Deanna Snell, *2010 ZRA Annual Conference Host*
Debby Martin, *2010 ZRA Annual Conference Program
Chairman*
Pam Pritchard, *2010 ZRA Annual Conference
Assistant*
- 8:15 a.m. – 9:30 a.m. State of the Association
Alan F. Rost, *ZRA President*
Elaine Huddleston, *Chairman, ZRA Membership
Services Committee*
Dawn Petefish, *Chairman, ZRA Bylaws Committee*
- 9:30 a.m.–10:00 a.m. Keynote Presentation–Collaboration and
Teamwork within the Zoo: Stories from the Field
Dr. Sandie Black, *BSC, DVM,
Dip.Path, Head Veterinarian, Calgary Zoo*
- 10:00 a.m. – 10:15 a.m. **Break sponsored by the Columbus Zoo**
- 10:15 a.m. – 10:45 a.m. Social Demands for Animal Records:
Ethics and Response Strategies
Sue Rock, *CRM, BA, Account Manager,
The Rockfiles, Inc.*
- 10:45 a.m. – 11:15 a.m. Cultural Variations in the Management
of Wildlife in Captivity
Dr. Avanti Mallapur, *Ph.D., Dallas Zoo*
- 11:15 a.m. – 12:00 p.m. International Species Information System
(ISIS) Update and Zoological Information
Management (ZIMS) Overview
Elisabeth Hunt, *Director of Training and
Technical Support*
- 12:00 p.m. – 1:00 p.m. **Lunch sponsored by Recall North America and
ZRA Recognition Ceremony (Emerald B)**
- 1:00 p.m. – 1:30 p.m. Transportation Stress
Jennifer Woods, *Owner and Livestock Handling
Specialist, J Woods Livestock Services*
- 1:30 p.m. – 2:00 p.m. All That Paperwork From a Broker’s Perspective
Lisa Lee, *Canadian Client Service Manager*
Rochelle Anderson, *United States Client
Service Manager*

- 2:00 p.m. – 3:00 p.m. Wildlife Permits and Cross Border Shipping Roundtable
Michael Carpenter, *Senior Biologist, U.S. Fish and Wildlife Service (USFWS)*, and Larry Ottman, *Manager of Operations, Wildlife Enforcement, Canadian Wildlife Service (CWS)*
- 3:00 p.m. – 3:15 p.m. **Break sponsored by the Granby Zoo**
- 3:15 p.m. – 5:00 p.m. Zoological Information Management System (ZIMS) Interactive Demonstration and Use Workshop (Emerald B)
Elisabeth Hunt, *Director of Training and Technical Support, International Species Information System (ISIS)*
Adrienne Miller, *Subject Matter Expert, International Species Information System (ISIS)*
- 6:00 p.m. – 9:00 p.m. ZIMS and USFWS Permits (open forum)
- 6:00 p.m. – 9:00 p.m. Dinner on Your Own

FRIDAY, OCTOBER 1, 2010 (ZOO DAY)

- 7:30 a.m. Buses Depart for Calgary Zoo
- 8:00 am – 9:00 noon Breakfast (The Terrace in the ENMAX Conservatory)
Sponsored by San Diego Zoo
- 9:00 a.m. – 9:30 a.m. At Risk Species: Amphibians to Whooping Cranes
Dr. Des Smith, *Ph.D., Conservation Research Scientist, Centre for Conservation Research, Calgary Zoo*
- 9:30 a.m. – 10:00 a.m. Beyond the Walls: Utilizing Zoo Data for Teaching and Research
Dr. Douglas Whiteside, *DVM, DVSc, Dipl.ACZM, Senior Staff Veterinarian, Calgary Zoo*
- 10:00 a.m. - 10:30 a.m. Zoological Information Management Survival (ZIMS)
Deanna Snell, *Registrar, Calgary Zoo*
Mike Souza, *Assistant Registrar, San Diego Zoo*
Wendy Wienker, *Registrar, Woodland Park Zoo*
- 10:30 a.m. – 11:00 a.m. Association of Zoos and Aquariums (AZA) Institutional Record Keeping Course: Past and Future
Glenous Favata, *Registrar, Toledo Zoo*
Adrienne Miller, *Subject Matter Expert, International Species Information System (ISIS)*

- 11:00 a.m. – 6:00 p.m. Lunch On Your Own, Behind the Scenes Tours and Zoo Tour
- 3:00 p.m. – 7:30 p.m. Silent Auction Opens
(Foyer of the Terrace in the ENMAX Conservatory)
- 5:00 p.m. – 8:00 p.m. Cash Bar and Appetizers
(*The Terrace in the ENMAX Conservatory*)
- 6:30 p.m. – 7:30 p.m. Dinner
(*The Terrace in the ENMAX Conservatory*)
- 8:00 p.m. – 8:45 p.m. The Secret Zoo
Kevin Strange, *Head, Conservation Outreach, Calgary Zoo*
- 9:00 p.m. Buses Depart for Hotel

SATURDAY, OCTOBER 2, 2010

Breakfast on Your Own (all sessions for today will be held in Emerald B)

- 8:00 a.m. – 10:00 a.m. ZRA Annual Business Meeting
- 10:00 a.m. – 10:15 a.m. ***Break sponsored by Livingston International***
- 10:15 a.m. – 12:00 p.m. Zoological Information Management System (ZIMS) Interactive Demonstration and Use Workshop
Elisabeth Hunt, *Director of Training and Technical Support, International Species Information System (ISIS)*
Adrienne Miller, *Subject Matter Expert, International Species Information System (ISIS)*
- 12:00 p.m. – 1:00 p.m. ***Lunch sponsored by Recall North America***
- 1:00 p.m. – 4:00 p.m. Zoological Information Management System (ZIMS) Interactive Demonstration and Use Workshop (Executive Boardroom)
****concurrent with general sessions***
Elisabeth Hunt, *Director of Training and Technical Support, International Species Information System (ISIS)*
Adrienne Miller, *Subject Matter Expert, International Species Information System (ISIS)*

- 1:00 p.m. – 1:30 p.m. Wildlife Permits and Legislative Updates
Lynn McDuffie, *Assistant Curator of Records, Disney's Animal Programs and Environmental Initiatives, ZRA Legislative Advisor*
- 1:30 p.m. – 2:00 p.m. The Zoological Registrar Department: Organizational Structure, Budgeting, Staffing and Resources
Rae Lynn Haliday, *CRM, MBA, Registrar, Saint Louis Zoo*
- 2:00 p.m. – 2:30 p.m. Developing and Implementing a Records Disposition Policy
Uta Fox, *CRM, MA, Supervisor, Compliance & Training Unit, Calgary Police Department*
- 2:30 p.m. – 3:00 p.m. Association of Zoos and Aquariums (AZA) Institutional Data Management Advisory Group (IDMAG)
Natasha Scott, *Collections Registrar, Virginia Aquarium and Marine Science Center*
- 3:00 p.m. – 3:15 p.m. **Break sponsored by Mersant International**
- 3:15 p.m. – 3:45 p.m. Animal Transactions Part III
Michelle Federspiel, *Registrar, Ft. Wayne Children's Zoo*
- 3:45 p.m. – 4:15 p.m. 2010 ZRA Salary Survey: Trends and Analysis
Krista Adelhardt, *MS, Assistant Registrar, Saint Louis Zoo*
- 4:15 p.m. – 4:45 p.m. Installation of New Officers
Alan F. Rost, *ZRA President*
- 6:00 p.m. Buses Depart for Chinook Mall (optional event)
5 Pin Bowling and/or Shopping Trip
- 9:00 p.m. Buses Depart for Hotel

SUNDAY, OCTOBER 3, 2010

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| 7:30 a.m. | Buses Depart for Post Conference
Trip to Banff National Park |
| 9:00 a.m. – 9:30 a.m. | Buses Arrive at Banff National Park

(options include Banff Springs Hotel, Cave
and Basin, Bow Falls, Whyte Museum and
free time for shopping and walking) |
| 4:00 p.m. | Buses Return to Hotel |
| 6:00 p.m. – 6:30 p.m. | Buses Arrive at Hotel |

POSTER SESSIONS

None

2010 ZRA Annual Conference Host, Program Chairman and Assistant

Deanna Snell
Registrar, Calgary Zoo
ZRA 2010 Annual Conference Host

Debby Martin
Registrar, Toronto Zoo
ZRA 2010 Annual Conference Program Chairman

Pam Pritchard
Animal Collections Specialist, Calgary Zoo
ZRA 2010 Annual Conference Assistant

ZRA Annual Conference Subcommittee Members

Rae Lynn Haliday, *MBA, CRM*
Chairman
Registrar, Saint Louis Zoo

Stephanie Huettner, *Assistant General Curator and Curator of Birds*
Omaha's Henry Doorly Zoo

Joanne Kelly, *Senior Zookeeper and Registrar*
St. Paul's Como Zoo

Pam Krentz, *ZRA 2009 Annual Conference Program Chairman*
Registrar Cleveland Metroparks Zoo

Laura Morse, *MS, Registrar, National Zoo, Smithsonian Institution*

Corinne Shaw, *2009 Annual Conference Host, Registrar, Zoo Boise*

Anne Rockmore, *Records Specialist, Wildlife Conservation Society*

Deanna Snell, *ZRA 2010 Annual Conference Host, Registrar, Calgary Zoo*

Jennifer Wilson, *Registrar, Omaha's Henry Doorly Zoo*

Pam Pritchard, *2010 Annual Conference Assistant*

Debby Martin, *2010 Annual Conference Program Chairman*

Elaine Huddleston, *Chairman, ZRA Membership Services Committee*

Alan F. Rost, *Ex-Officio Member, Biological Programs Registrar, Jacksonville Zoo*

ZRA Board of Directors

Alan F. Rost
President

Pam Krentz
Vice President

Corinne Shaw
Secretary

Lynn McDuffie
Treasurer

Emily Polkinghorne
*Director and Board Liaison for Training, Professional
Development and Standards Committees*

Mary Noell
Director and Board Liaison for Governance Committees

Laura Morse
*Director and Board Liaison for Membership Services
Committee and Subcommittees*

